



Two weeks before he was to graduate from Syracuse University, Steve Hatzai fell head first from a three-story balcony after binge drinking all day. Following his rehabilitation at Good Shepherd, he turned his life around. Now, Steve is an addictions counselor and uses a video from his recovery when he speaks at schools to help students understand the dangers of binge drinking. "I will always look upon Good Shepherd as a place of warmth and compassion, a setting where trauma and tragedy can create new possibilities," says Steve.

"Making a Difference," a video highlighting Good Shepherd's pediatric program, won a **gold medal** award at the Houston International Film Festival.

90% of all patients admitted to Good Shepherd's Specialty Hospital for ventilator weaning were successfully weaned off their ventilators.



Compassion

EXCELLENCE

Good Shepherd's Rehabilitation Hospitals, Specialty Hospital and long-term care facilities are accredited by **The Joint Commission on Accreditation of Healthcare Organizations (JCAHO)**. JCAHO, an independent, not-for-profit organization, is the nation's predominant accrediting body in health care.

The Good Shepherd Home at Conrad W. Raker Center earned a **100% deficiency-free** survey from the Pennsylvania Department of Health. All Good Shepherd healthcare facilities are certified by the Pennsylvania Department of Health.

A three-year accreditation was awarded to Good Shepherd's comprehensive integrated inpatient rehabilitation programs, spinal cord system of care and brain injury programs by **The Rehabilitation Accreditation Commission (CARF)**.

CARF is an international, private, not-for-profit organization that accredits programs and services in Adult Day, Assisted Living, Behavioral Health, Employment and Community Services and Medical Rehabilitation.

Last year, Good Shepherd was selected as the **premiere provider of rehabilitation services in the Lehigh Valley** in a survey conducted for "Who's Who in the Lehigh Valley." Good Shepherd has earned this honor for the past 11 years, since the inception of the category.

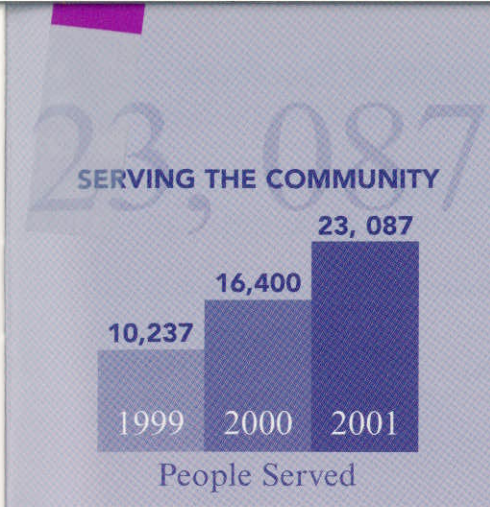
Good Shepherd now has **423 doctors** on staff.

National benchmarking (FIM*) shows that patients stay in Good Shepherd's Rehabilitation Hospital **an average of 12 days**, the **shortest** length of stay in the Lehigh Valley and the **nation**. This means that patients can return to their homes and loved ones as quickly as possible.

87% of Good Shepherd patients went home after rehabilitation rather than a nursing home. This is higher than the region and the nation.

FIM also showed that Good Shepherd patients regained more **function and independence** in a shorter amount of time than national and regional averages.

*(FIM, Functional Independence Measure is a nationally recognized tool for measuring rehabilitation outcomes. FIM results are compiled by the University of Buffalo School of Medicine and the Center for Functional Assessment Research. For a complete copy of these findings, please visit our website at goodshepherdrehab.org.)



609 Lehigh Valley residents with disabilities gained meaningful employment through Good Shepherd Work Services.

2,996 people benefited from the care at Good Shepherd clinics including brain injury, pain management, pediatrics, spina bifida and wheelchair.



Good Shepherd provided therapy and services to more than **1,300** children with disabilities.

This year, Good Shepherd provided **\$2.4 million** in charity and uncompensated care. Once accepted in a Good Shepherd program, no one is denied services because of lack of funds.

300 people were given free flu shots by Good Shepherd caregivers.

Good Shepherd employees donated more than **\$5,000** to the Multiple Sclerosis Society. And, Good Shepherd was given the "Most Team Spirit Award" by the MS Society.

154 people received stroke prevention screenings.

315 Good Shepherd volunteers contributed 28,196 hours acting as personal assistants to residents, visiting patients, assisting at thrift shops, and participating in inservice education programs and workshops.

Good Shepherd employees donated **\$36,500** to the United Way this year.

Good Shepherd's Celebrity Classic Golf and Tennis Tournament raised nearly **\$100,000** for the children who come to Good Shepherd Pediatric Rehabilitation Program for therapy.